



Direct Primary Care
For Employees

HOW IT WORKS:

Primary care services designed for your health plan...

- ✓ Direct Primary Care (DPC) is a private primary care provider
- ✓ DPC provides more in-office services than most other primary care offices, which saves additional visits
- ✓ Available to your employees at no cost, when enrolled in your Medical Mutual health plan, and they choose a Everside Health provider as their new Primary Care provider
- ✓ Medical Mutual pays monthly Direct Access Fee to Everside Health for each member enrolled
 - Direct Access Fee in lieu of fee-for-service claim payments
- ✓ Required engagement ensures member uses DPC or disenroll
- ✓ Everside Health projects to save 16% to 19% in gross claims
- ✓ Zero-dollar claims filed for analysis purposes
- ✓ Providers are paid based on improving health of patients, not fee-for-service
- ✓ Appointment durations match the patient's needs, not the physician's availability



Direct Primary Care

Direct Primary Care is an innovative physician service provided by Everside Health. These patient-centered doctor's offices provide patients with a level of care that's unique to healthcare

- ✓ little to no wait time
- ✓ 30+ minutes with your doctor
- ✓ \$0 copay*
- ✓ 24/7 telephonic access to provider
- ✓ personalized care
- ✓ and much more!

**HSA Plan members have a small cost share until deductible is met*



What is Everside Health?

Primary care services designed to save you time and money...

- ✓ Direct Primary Care (DPC) – a private primary care provider
- ✓ DPC provides more in-office services than most other primary care offices, which saves you additional visits
- ✓ Available to you AND your family at no cost, when enrolled in our Medical Mutual health plan**, and you choose a Everside Health provider as your new Primary Care provider
- ✓ \$0 co-pays*: Added benefit on top of insurance plan at no additional cost
- ✓ 24/7, unlimited access to a doctor
- ✓ Personalized care services for 80-90% of your healthcare needs
- ✓ Virtual and in-person appointments
- ✓ Same-or-next-day appointments for urgent needs
- ✓ Convenient clinic locations near home or work

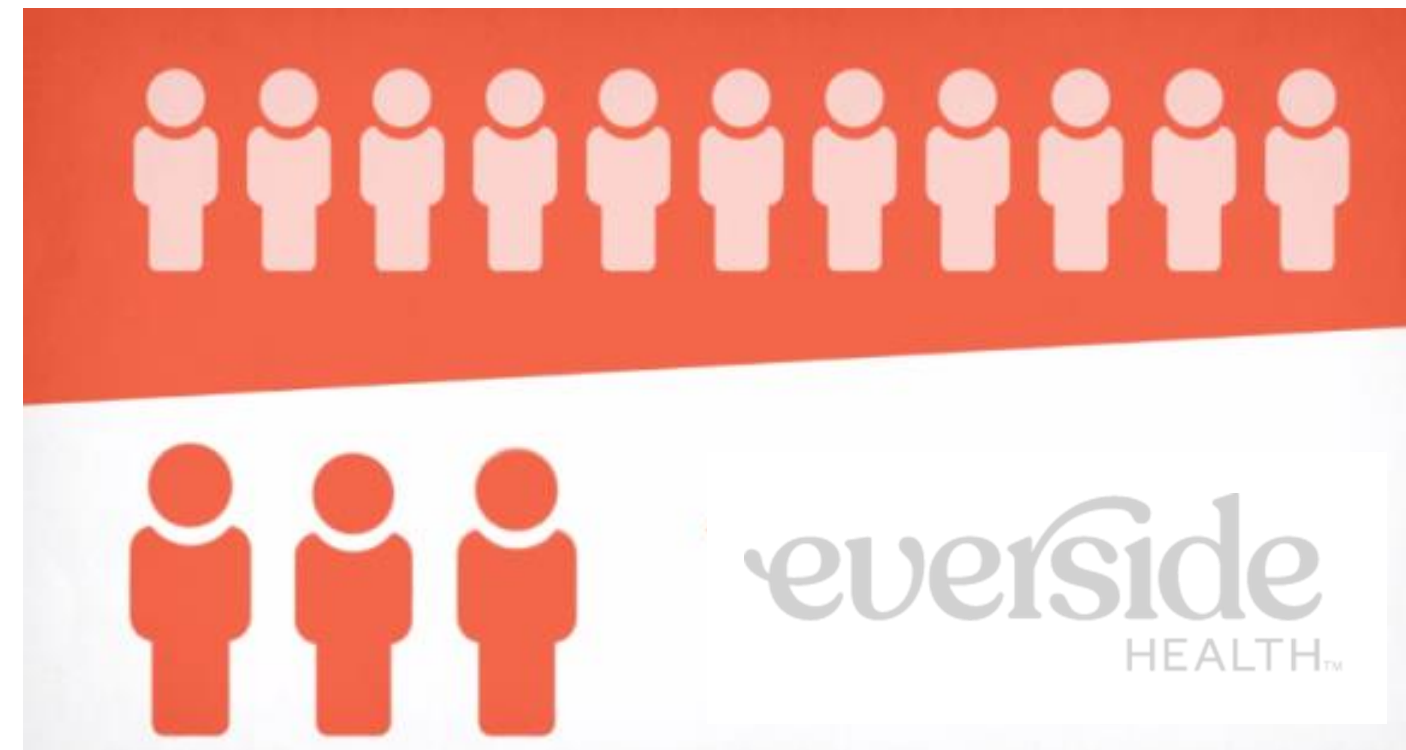


*H.S.A. plans have a minimal cost share until deductible is met

**DPC not available on HMO plans

Expanded Access to Your Doctor

Everside Health Doctors have **70% Fewer Patients**



"We're actually able to take care of our patients by ourselves. We can block out the time to do a lot of procedures that normally doctors don't have the time to do. "

—Dr. Glaser, Everside Health Doctor

Expanded Access: What Does That Mean?



- ❑ A personal relationship with your doctor
- ❑ 30+ minute visits



- ❑ Same or next day appointments for urgent needs
- ❑ Limited or no waiting



- ❑ Available for you at the office, phone, online portal
- ❑ 24/7 access to your doctor for urgent needs

Comprehensive Scope of Services



- Preventive care (adult & child well visits, physicals, & more)
- Care for illness & injury
- Chronic condition management
- Pediatric care
- Immunizations
- Specialty services (mental health, dermatology & more)
- Urgent needs
- Onsite lab work
- Referral coordination



"I didn't expect the amount of ease that they would do outside the office for me -- like having to find a specialist or book an appointment. They'll do that for you. "
—Lauren, Everside Health Patient

More Time For You



Less Time Spent in Waiting Room

- ✓ National Average: 22 Minutes
- ✓ Everside Health: <5 Minutes



24/7 Access

- ✓ Access to your personal physician for urgent needs
- ✓ Same or next day appointments for urgent needs



“I have 24-hour access to my personal doctor...It seemed too good to be true but there really is no down-side.”

Convenient Clinic locations



New health centers opening near you

Akron, OH

388 S. Main Street, Suite 201
Akron, OH 44311
(234) 200-27701

Cuyahoga Falls, OH

421 Graham Road
Cuyahoga Falls, OH 44221
(234) 260-5870

Seven Hills Lombardo Center Clinic

5700 Lombardo Center Dr.,
Ste 120
Seven Hills, OH 44131
(440) 368-0930

Mentor Great Lakes Plaza

7695 Mentor Ave.
Mentor, OH 44060
(440) 368-0900

Akron-White Pond Drive

789 White Pond Dr., Ste A
Akron, OH 44320
(234) 226-5038

North Canton Lauby Road

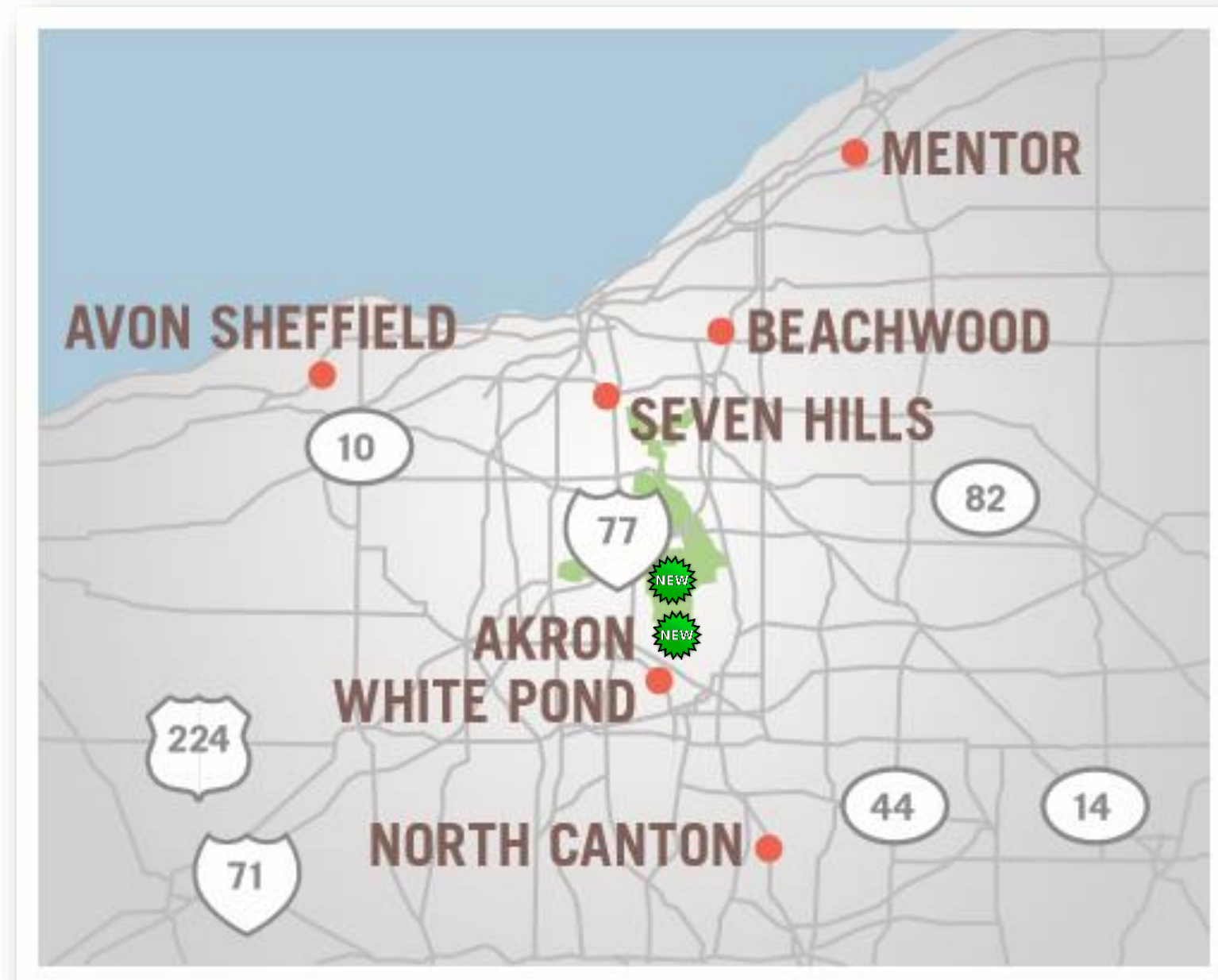
5399 Lauby Rd, Ste 220
North Canton, OH 44720
(330) 615-6498

Avon Sheffield Detroit Ave Clinic

5445 Detroit Rd.
Sheffield, OH 44054
(440) 653-8033

Beachwood Science Park Drive

25700 Science Park Dr,
Ste 120
Beachwood, OH 44122



Convenient & Secure: 24/7 access, same-or-next-day appointments, no long wait times

Full Access: Any computer or mobile device, video or phone

Comprehensive Care: Preventive checks, wellness coaching, mental health screenings & support, urgent needs, routine check-ups, chronic condition management & more

Follow-Up: Schedule in-person office visit, send ePrescription, initiate lab work, or send a referral



VIRTUAL CARE...

ANYTIME, ANYWHERE

oswald
A UNISON RISK ADVISORS company

everside
HEALTH.

WHY PEOPLE CHOOSE EVERSIDE HEALTH...

I've never had a primary care doctor before, and I love the way Everside is structured. In the past I've always felt rushed through an appointment with a high co-pay, but at Everside, the doctors and nurses take time to talk with you, answer all your questions, and are available any time to help you get the care you need. **No more waiting weeks to get in to see the doctor. I'm never going back to traditional healthcare!**

— *Everside Health patient*



How is Direct Primary Care different?

Primary care services designed to save you **time** and **money**...

- ✓ 30+ minutes with your personal physician
- ✓ No receptionist....just your personal physician & medical assistant
- ✓ No one else in the waiting room.... you are the only patient scheduled at that time
- ✓ Unlimited visits & virtual visits available
- ✓ 24/7 patient access to your personal physician via phone – no answering service
- ✓ Physicians not distracted by revenue generation & insurance paperwork
- ✓ A member must enroll to participate
- ✓ DPC Provider will be member's new primary care doctor
- ✓ Open network of specialists
- ✓ Use of non-Paladina provider will result in disenrollment from the program



Should I Join Direct Primary Care

	ANSWER	JOIN DPC
Do I go to the doctor more than once a year for healthcare needs?	Yes	✓
Do I have to coordinate many physicians when managing my healthcare?	Yes	✓
Do I feel like I don't have enough time to ask my doctor questions?	Yes	✓
Do I avoid going to the doctor because of cost?	Yes	✓
Are there DPC locations near me?	Yes	✓

Learn more

Visit www.eversidehealth.com for more information:

- Everside Health benefits
- Provider bios
- Clinic locations & phone numbers
- Services available
- FAQs
- To enroll, setup your patient portal account, and access online appointment scheduling

Contact Everside Health Member Services at [866.808.6005](tel:866.808.6005) or members.eversidehealth.com

FAQs

Q. What is different with Everside Health?

A. Everside Health is not just another primary care provider. Everside Health doctors maintain a much smaller than average patient base therefore can offer a broader scope of services than a typical primary care practice.

- Typically, it takes less time to get an appointment at Everside Health.
- On average you will have 35 to 45 minutes with the doctor—not the waiting room.
- Your Everside Health doctor—not an answering service—is available by direct phone 24/7, including nights and weekends.
- Your Everside Health doctor will be your health advocate when you need specialty care that cannot be provided at the Everside Health clinic.

Q. How is Everside Health different from an Urgent Care Clinic?

A. As a Primary Care doctors office, we do not have the long wait times that you may experience when going to a walk-in clinic. Scheduling your appointment for same or next day urgent needs allows you to get in at your scheduled appointment time instead of waiting behind the people in front of you.

Q. Can I still see a specialist?

A. Absolutely! Your Everside Health doctor will coordinate care with your specialist.

Q. Can I enroll in Everside Health and continue to see my current primary care doctor?

A. No. It is important you choose one primary care doctor to manage your healthcare needs.

Q. Does my entire family need to enroll with Everside Health?

A. No. Each individual in your family can choose their primary care doctor.

Q. What if I already have a pediatrician for my children?

A. Everside Health physicians are fully trained in pediatrics. Your Everside Health doctor can be an alternative for your children's healthcare – typically, it takes less time to get an appointment at Everside Health. Also, your Everside Health doctor—not an answering service—is available by direct phone 24/7, including nights and weekends.

Enrolling any member of your family is voluntary. If you choose to enroll your child, your Everside Health physician will be your child's new primary care doctor.