# **Wellness Portal Access Guide**

### Log in to the Medical Mutual Wellness Portal

1. Go to www.medmutual.com/member.

10

My Health Plan	Not Registered?
🗊 Log In to My Health Plan	Register now to enjoy 24 hour access to: • Reference claims and payment information
Username	View your plan benefits     Learn more about wellness     programs     Access money-saving tools and tips     Particinate in exclusive members.
Password	only offers Register for an Account
Forgot <u>Username</u> or <u>Password</u>	
	Iake A lest Drive Preview My Health Plan with the Jane Do account.

2. Log in to *My Health Plan*: Use your existing My Health Plan username and password. If you cannot remember your username and/or password, you can reset it on this page by selecting forgot username or password. (You will need to enter your ID number from your Medical Mutual insurance card and your date of birth.) If you have not yet registered for *My Health Plan*, you will need to register first and then follow the remaining instructions.

Contact Us: 800.382.5729

#### To register:

- Click "Register for an Account" under the "Not Registered?" heading.
- Enter the required information in each field on the Registration page. <u>Note</u>: You will need to create a username and password, which you each time you want to access the wellness site.

**Tip:** For participants with more than one policy, there is a dropdown at the top of the home screen on *My Health Plan* and the App. Be sure to select the correct policy from that dropdown for the appropriate wellness experience.

MEDICAL MUTUAL Dash	<b>board</b> Clair	ms & Balances 👻 Bene	fits & Coverage 👻 Resources
My Health Plan	1		
Hello, Jane Doe, welcome.	View Poli	cy	~
Important Information About the COVID-1 Thank you for being a Medical Mutual member. We appr historic time. The U.S. Food & Drug Administration (FDA) public and more vaccines are under development.	۲	Medical & Prescription ID Number Group Name Group Number Policy Holder	888888888888
View F	0	Medical ID Number Group Name Group Number Policy Holder	9999999999999 JOHN DOE

3. Once you are logged in, click on the **Healthy Living** tab and select Wellness Portal from the drop-down.

			Contact	Us Logout 🗙
Dashboard	Claims & Balances 🗸 Benef	ïts & Coverage 🗸 Resource	s & Tools 🗸 Healthy Living 🔺	My Profile 🗸
	Your health	Learn	Shop	
	Wellness Portal Fitness Preventive Care	Health Awareness Healthy Outlooks Chronic Condition Management	Discounts	3
	WW (formerly Weight Watchers) Quit Smoking	Maternity Program		lessages

4. Next, you will need to check the Terms box and click the Accept and Submit button. This is a legal requirement to let you know Medical Mutual is securely transferring you over to our wellness portal.

Wellness Portal	
Welcome to Wellness! Improve your health and wellness through our r	many programs and activities
You will be leaving the Medical Mutual site to ac information to access this site.	ccess Bravo's Site. Medical Mutual will securely pass over your registration
Terms	
I understand the information I provide will re- Accountability Act (HIPAA).	main confidential, in accordance with the Health Insurance Portability and
<ul> <li>I, Katherine N Rawski, agree to share my</li> </ul>	registration information with Bravo

## Want to use the Medical Mutual Wellness App?



- 1. Login:
  - If you have already registered on MHP, use the same username and password to login.
  - If you are a first-time user, you will need to create an account. (Be sure to save the username and password for future use.)

### **Need Support?**

If you have any questions about how to log in to My Health Plan, please call us at 1-800-344-7620. If you have questions about the Wellness Program, please call us at 1-855-553-1006.